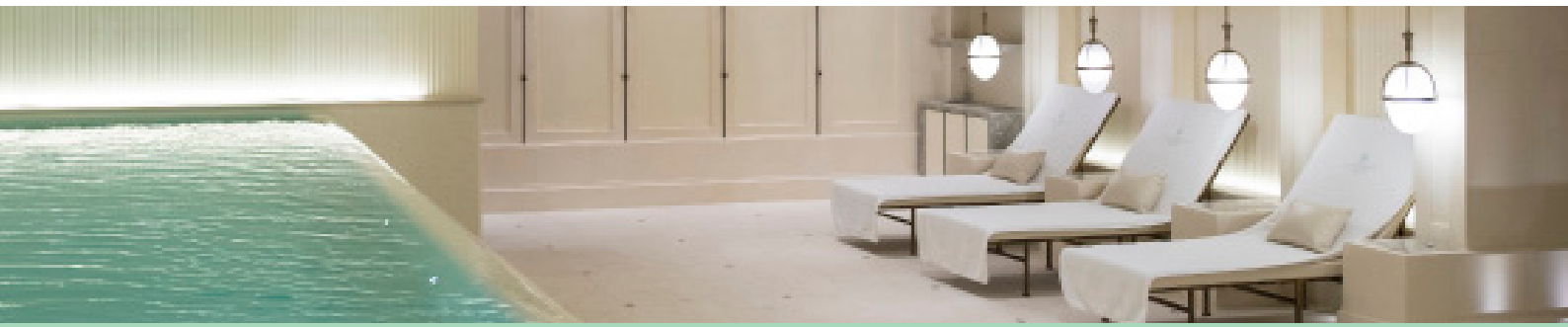




THE LANESBOROUGH  
*Club & Spa*  
LONDON



## TRAIN & SPA WITH CONFIDENCE

The Lanesborough Club & Spa is closely monitoring the Covid-19 epidemic and our foremost priority is the wellbeing and comfort of our club members, guests and team members.

In addition to implementing new hygiene and safety measures, we have developed specific protocols for the following procedures, strictly adhering to the public health guidelines of the UK Government, to ensure your time with us is safe and secure:



### Cleaning and Hygiene

- Employee use of preventive equipment (hydro-alcoholic gel, masks, and gloves is mandatory)
- Obligatory training for all employees in updated sanitation protocols
- Strict sanitation protocols for housekeeping, cleaning and disinfection, across the entire Club & Spa, adhering to the guidelines of the UK Government and the WHO
- Strict sanitation protocols for laundry management (cleaned within the Club & Spa by our trained teams)



### Member and hotelier safety

- In the first phase of re-opening The Lanesborough Club and Spa will open to members only. This will consist of access to the gym and fitness classes. Spa treatments (excludes facials in initial opening), hydro-pool, restaurant, sauna, (steam rooms will open at a later date) will be available to non members. We recommend to arrive in your fitness clothes and to shower and change at home wherever possible, although changing rooms are still available for use.
- In the second phase of re-opening The Lanesborough Club & Spa will re-open to hotel guests.
- Appointment only schedule to control capacity in all areas to respect social distancing rules.
- Guests and employees to have their temperature taken at

the Club & Spa entrance by state of the art thermal heat cameras

- Employee, Members & Hotel guest, movement rules in place and traffic flow guidance throughout the Club & Spa to respect social distancing
- Masks & gloves available on request for members, hotels guests, offered on arrival at the Club & Spa
- Sanitation kit containing individual - sized hydro-alcoholic gel and disinfectant wipes available on request
- Lockers sanitized after each use
- Fitness classes where possible to be conducted in Hyde Park, if indoors reduction in class numbers to accommodate social distancing
- Re-arrangement of cardiovascular gym equipment to ensure the government guidelines of social distancing are achieved



### Restaurant, Members Lounge, Spa Lounge

- In the first phase of opening a beverage service will operate only. Stage two will see a staggered restaurant dining times and reduction in menu and capacity in all Restaurants, Members Lounge, Spa Lounge spaces to respect social distancing rules
- Food producers and artisans required to respect strict sanitation protocols



OETKER COLLECTION

*Masterpiece Hotels*